

From: NRG Oncology Biospecimen and Serum Banks
Date: December 12, 2022
RE: Winter Holiday closures

Please note the following closures and specific instructions during the winter holiday weeks for the NRG Oncology Biospecimen Banks in Columbus, Pittsburgh, and San Francisco, and the Serum Bank at Baylor.

Please do not send large batch shipments of frozen specimens to any of the banks during the weeks of the Christmas and New Year's holidays due to potential shipping delays.

Columbus

Closed: Monday, December 26 and Monday, January 2, 2023

- *Ambient whole blood* collected on Friday, December 23 or Friday, December 30 may be shipped for Saturday Delivery. When shipping on Friday, please check Saturday delivery when completing the shipping label.
- *Frozen specimens* should be held and shipped on or after January 3. Large batch shipments should not be shipped from December 14-30.
- *Formalin-fixed paraffin-embedded tissue* may be sent on Monday or Tuesday of both holiday weeks.

Questions: Please call 866-464-2262 or e-mail BPCBank@nationwidechildrens.org.

Pittsburgh

Closing at 2pm ET on Thursday, December 22, 2022

Closed: Friday, December 23; Monday, December 26; and Monday, January 2, 2023

Closing at 3pm ET on Friday, December 30, 2022

Questions: Please call 412-697-6611 or e-mail NRGbiobankPGH@NRGOncology.org.

Serum Bank at Baylor

Closed: Friday, December 23; Monday, December 26; and Monday, January 2, 2023

- Sites may ship blood samples to BB Baylor between December 13-21 preceding the week of Christmas.

Questions: Please call 713-798-1647 or e-mail tumor-bank@breastcenter.tmc.edu.

San Francisco

Sites should use Federal Express for all shipments in December. UPS deliveries to our building cannot be guaranteed.

Closed: Friday, December 23 and Monday, December 26

Closed: Friday, December 30 and Monday, January 2, 2023

- *Frozen Specimens*: US Sites: Do not ship after Monday, December 19, 2022, please wait to ship after Monday, January 2, 2023. Canadian sites: Do not ship after Tuesday, December 13, 2022, please wait to ship after January 2, 2023.
- If your site does not have access to a -80°C freezer, store samples on dry ice or at -20°C for one week.
- *FFPE shipments*: non urgent FFPE not ship between December 21-December 30. Central pathology review testing may be delayed from December 26, 2022 through January 2, 2023.
- Urgent Kit requests will be filled if requested between December 27-29, 2022.

Questions: Please call 415-476-7864 or e-mail NRGBB@UCSF.edu.

FedEx Reminder

Please check www.fedex.com for delays during holidays and inclement weather before shipping frozen biospecimens. When there are FedEx alerts, it is best to wait 1 or 2 days before shipping to ensure safe arrival to the biobank. Priority Overnight shipments are not guaranteed.