

From: NRG Oncology Operations and SDMC Offices
Date: December 12, 2022
RE: Winter Holiday Closures

Please note the following winter holiday closure dates for NRG Oncology Operations and SDMC Offices, and McKesson's Clinical Research Services:

NRG Operations Centers (Philadelphia East)

Closed: Friday, December 23 and Monday, December 26
Monday, January 2, 2023

NRG Operations Center (Pittsburgh)

Closed: Thursday, December 22 (at 12pm ET)
Friday, December 23 and Monday, December 26
Friday, December 30 (at 3pm ET)
Monday, January 2, 2023

NRG Operations Center (Philadelphia West) and SDMC Philadelphia

Closed: Friday, December 23 and Monday, December 26
Tuesday, December 27 - Thursday, December 29 (open with limited staff)
Friday, December 30 and Monday, January 2, 2023

SDMC Buffalo

Closed: Monday, December 26 and Monday, January 2, 2023

SDMC Pittsburgh

Closed: Friday, December 23 and Monday, December 26
Open with limited staff: Tuesday, December 27 – Friday, December 30
Closed: Monday, January 2, 2023

Please note: requests for patient unblinding will continue to be supported over the holiday. Please refer to protocol specific unblinding instruction for contact information.

McKesson's Clinical Research Services:

In observance of the Christmas holiday, McKesson's Clinical Research Services will be closed **Monday, December 26, 2022**. Regular business hours (Monday-Friday, 9am to 6pm ET) will resume on Tuesday, December 27, 2022.

Please take this information into consideration when placing your orders **prior to the Christmas holiday**.

- Only non-refrigerated product will be shipped on **Friday, December 23**. Orders placed prior to 2 pm ET will be delivered on **Tuesday, December 27**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, December 22** prior to 2pm ET. Orders placed prior to 2pm ET will be delivered on **Friday, December 23**.

In observance of the New Year holiday, McKesson's Clinical Research Services will be closed **Monday, January 2, 2023**. Regular business hours on Tuesday, January 3, 2023. Please take this information into consideration when placing your orders **prior to the New Year holiday**.

- Only non-refrigerated product will be shipped on **Friday, December 30**. Orders placed prior to 2 pm ET will be delivered on **Tuesday, January 3**.
- If refrigerated or temperature-controlled product is required before the holiday, orders must be placed by **Thursday, December 29** prior to 2 pm ET. Orders placed prior to 2 pm ET will be delivered on **Friday, December 30**.

Due to the influx of shipments around the holidays, carrier delays may occur. Please plan your orders accordingly. If you have questions regarding the shipment schedule, please contact the McKesson Clinical Research Services team at 800-693-4906, or via e-mail at clinicalresearchservices@mckesson.com.

